


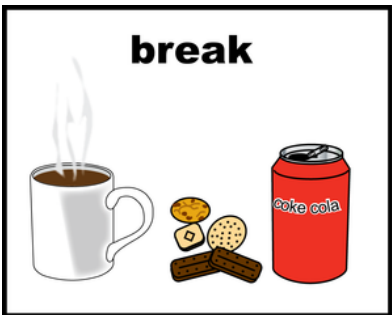

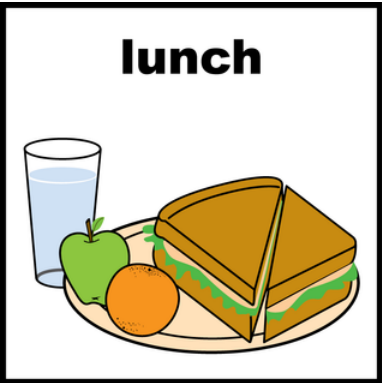

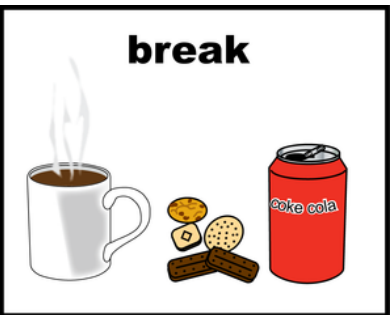


Agenda Session 2 Monday 18th September

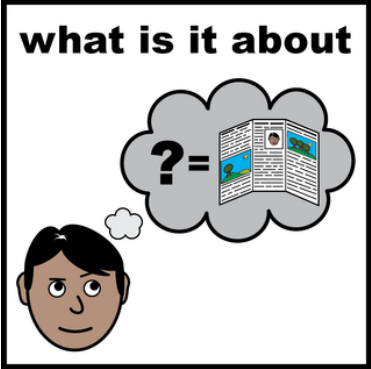

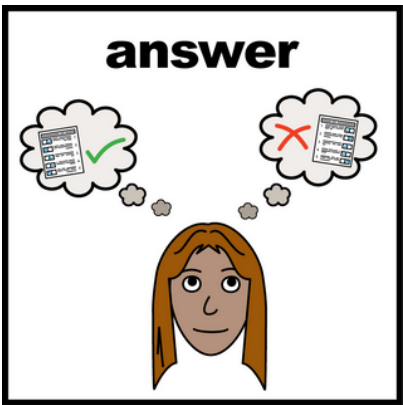

From what is working and not working to best practice

	Time	Agenda Item
	10.20 am	Arrival on Zoom
	10.30 am	Hello
	11.10 am	What is going well?
	11.45am	Break

Agenda Session 2

	Time	Agenda Item
 <p>worried about what</p>	12.00 pm	What is not working?
 <p>lunch</p>	12.40 pm	Lunch Break
 <p>How could we make it better?</p>	1.25 pm	How can we make things better?
 <p>break</p>	2.40 pm	Break

Agenda Session 2

	Time	Agenda Item
<p>what is it about</p>  <p>A cartoon illustration of a person's head with a thought bubble containing a question mark and a document icon.</p>	3.00 pm	What does this mean for paperwork?
<p>question</p>  <p>A cartoon illustration of a person sitting on a chair and talking to a professional standing behind a desk. A speech bubble with a question mark is above the person.</p>	3.15 pm	What questions need to be answered?
<p>answer</p>  <p>A cartoon illustration of a person's head with two thought bubbles. The left bubble shows a checklist with a green checkmark, and the right bubble shows a checklist with a red X.</p>	3.35pm	What will happen to your questions?
<p>thank you</p>  <p>A cartoon illustration of a diverse group of people waving their hands.</p>	4.30pm	Close